

DURASTAR WARRANTY

Full Two-Year Parts and Labor

This product is warranted by Durastar and is subject to any conditions set forth as follows:

WHAT IS COVERED:

For a period of TWO YEARS from the date of original retail purchase, Durastar will repair or replace any part free of charge, including labor, that fails due to a defect in materials or workmanship. Labor will be performed free of charge at an authorized Durastar repair facility and Durastar will supply new, rebuilt, or refurbished parts free of charge.

Durastar may request a defective part be returned in exchange for the replacement part. All replacement parts or products will be new, remanufactured, or refurbished. All products and parts replaced by Durastar under warranty service become the property of Durastar. After the 24 month period, Durastar will no longer be responsible for labor charges incurred or replacement parts. All defective products and parts covered by this warranty will be repaired or replaced on a mail-in basis to an Durastar authorized repair facility.

This warranty applies to the original purchaser only, and only covers defects in workmanship experienced during operation of the product under normal service, maintenance, and usage conditions. This warranty applies to the purchase and use of this product in residential settings within the contiguous United States of America.

EXCEPTIONS: COMMERCIAL OR RENTAL USE WARRANTY

90 days labor and parts from date of original purchase. No other warranty applies.

WHAT IS NOT COVERED – The following limitations apply to the coverage of this warranty. This warranty does not cover:

- Labor charges for installation, setup, or training to use the product.
- Shipping damage, and any damage caused by improper packaging for shipment to an authorized service center, and any damaged caused by improper voltage or any other misuse, including abnormal service, handling, or usage.
- Cosmetic damage such as scratches and dents.
- Normal wear and tear on parts or replacement of parts designed to be replaced, e.g. filters, cartridges, batteries.
- Service trips to deliver, pick-up, or repair; install the product; or to instruct in proper usage of the product.
- Damages or operating problems resulting from misuse, abuse, operation outside environmental specifications, uses contrary to instructions provided in the owner's manual, accidents, acts of God, vermin, fire, flood, improper installation, unauthorized service, maintenance negligence, unauthorized installation or modification, or commercial use.
- Labor, service, transportation, and shipping charges for the removal and replacement of defective parts, beyond the initial 24 month period.
- Products that have been modified to perform outside of specifications without the prior written permission of Durastar.
- Products lost in shipment, or theft.
- Products sold AS IS or from an unauthorized reseller.
- Products with serial numbers that have been removed, defaced, or invalidated.
- Damage from other than normal use.
- Replacement or repair of household fuses, circuit breakers, wiring, or plumbing.
- Damage to personal property from use of product.
- Damage from service other than from an authorized Durastar repair facility.
- Hoses, knobs, lint trays and all attachments, accessories, and disposable parts.
- Any service charges not specifically identified as normal such as normal service area or hours.
- Any special or consequential damages arising out of the use of the product.

OBTAINING WARRANTY SERVICE:

If you believe your product is defective, contact Durastar Customer Support for troubleshooting assistance and warranty service at www.Durastar.com or call 1-866-206-5388. Before contacting Customer Support you are required to have your model number, serial number, and proof of purchase available upon request. Once a Durastar authorized representative has confirmed that your product is defective and eligible for warranty service, the product must be returned to a Durastar authorized repair facility. Durastar is not responsible for damage resulting from shipper mishandling or improper packaging. Do not return a defective product to the place of purchase. Products received without a return authorization number will be refused.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS DISTRIBUTORS SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. IN NO EVENT AND UNDER NO CIRCUMSTANCE OF ANY TYPE OR KIND SHALL THE SELLER, MANUFACTURER, AND/OR DISTRIBUTOR BE LIABLE FOR ANY REASON, UNDER ANY THEORY, FOR MORE THAN THE BASIC COST OF THE PRODUCT TO THE PURCHASER OR END USER. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.